

The IEA Team provides multiple pathways of Program support. For general inquiries regarding eligibility, enrollment, program requirements, or account information please contact IEA.Questions@tn.gov.

Support for IEA Families

- Student Applications - Pre-Approval Requests - Student Withdrawals	Shelley Johnson	Program Specialist	Shelley.R.Johnson@tn.gov	(629) 702-0410
- IEA Website - IEA Family Portal	Rachel Britt	Program Specialist	Rachel.S.Britt@tn.gov	(629) 395-9934
- Allowed/Disallowed Expenses - Debit Card Support - Expense Reporting	Stephanie Wolaver	Fiscal Coordinator	Stephanie.Wolaver@tn.gov	(615) 638-5018
- ABLE TN/Coverdell Requests - Account Balances - Expense Reporting	Marisa Hunter	Fiscal Coordinator	Marisa.Hunter@tn.gov	(615) 499-0497
- Appeals - Age of Majority Information - Fraud reporting	Dr. Kari Miller	Sr Manager of IEA Program	Kari.Miller@tn.gov	(629) 259-0443

Support for IEA Participating Schools & LEAs

- IEA Participating Schools - Participating School Applications - Families Needing Assistance Finding a School	Shelley Johnson	Program Specialist	Shelley.R.Johnson@tn.gov	(629) 702-0410
- LEA Notifications - LEA Liaisons	Rachel Britt	Program Specialist	Rachel.S.Britt@tn.gov	(629) 395-9934
IEA Team Support	Phara Williams	Sr Director of ESA & IEA Programs	Phara.C.Williams@tn.gov	(731) 343-3915

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